



# Jennett's Park CE Primary School

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## Update on parent apps

4<sup>th</sup> March 2024

Dear Parents and Guardians,

Following on from our previous message regarding sQuid (our current payment system for trips and school meals), we are delighted to inform you that we have sourced a replacement system.

**JPCE will stop using sQuid for trips and school meals this Friday 7<sup>th</sup> March.**

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After careful consideration, we are extending our use of the ReachMoreParents app, which many parents are already using for absence. We will be taking advantage of their wider offerings for communications, school trips and school dinners management as well as continuing to use their absence reporting and forms management.

The ReachMoreParents app is available through the App store and available on Android, or you can log in using a web browser. ReachMoreParents work alongside ParentPay to offer trip payments and school dinner money.

We require all our parents and carers to log into ReachMoreParents. On your **first visit only** you will also need sign in details for ParentPay. However, once you have signed into ParentPay once on the ReachMoreParents app it will remember your log in details.

We know there will be plenty of questions and no doubt a few snagging issues as we begin using these systems but we hope that we should be able to reduce the number of apps and improve our communication in the long run!

### **What parents need to do:**

**Debt:** Pay off your final catering balance on sQuid for lunches on Friday 7<sup>th</sup> March. Please do make any voluntary contributions towards any remaining trips and experiences by this date.

**Reception-Year 2 parents:** We are aware some Reception-Year 2 children had 'false' charges for their lunches. Please do not pay these off your child's catering purse if they are YR-Y2.

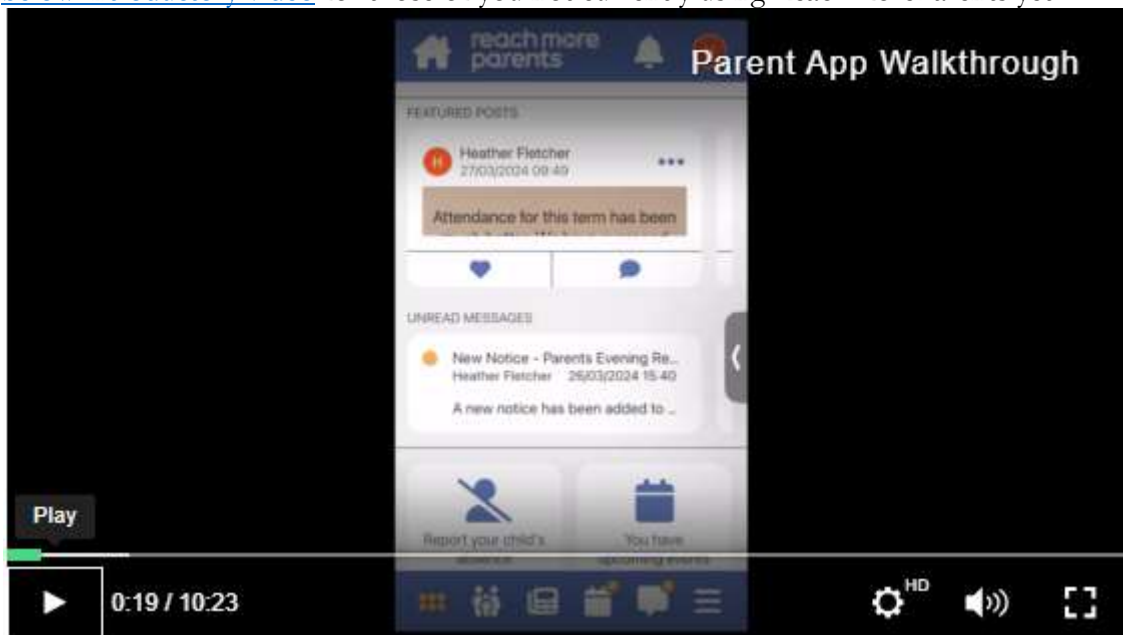


**Refunds:** sQuid will be responsible for returning any unused money in your catering or trips account back to payment card. From their communications, this will be carried out automatically but we recommend parents make contact if they don't see a refund by 1<sup>st</sup> April as they will be closing the business in mid-April.

**Y5-6 part-paid trips and experiences:** We will allocate your outstanding balances for Residentials and Swimming lessons onto ReachMoreParents ready for you to pay your remaining balances.

**Log in and have an explore:** You will receive a ParentPay log in via email this week and a ReachMoreParents log in for those of you without current active accounts. We recommend having a good look around the system if you haven't used it before!

Please see [below introductory video](#) for those of you not currently using ReachMoreParents yet.



Communications might look a bit different for a short while, please bear with us and we will do the absolute best that we can to get the important messages to you in a sensible fashion. Should you have any questions or concerns, please do come along to one of the Thursday coffee mornings, or drop in at any of the following dates and times:

**Thursday 13<sup>th</sup> March** 9:00-9:45 in Music Room

**Friday 14<sup>th</sup> March** 2:30pm-3:00pm in Music Room (enter via office)

**Monday 17<sup>th</sup> March** 12:30-13:30pm in Music Room (enter via office)

**Wednesday 19<sup>th</sup> March** 3:15pm-4:30pm (enter via office)

**Thursday 20<sup>th</sup> March** 9:00-9:45 in Music Room

We're always happy to help at the office or on the gate wherever possible otherwise please do email us with any issues during the transition and we will try and help resolve these.

Kind Regards,  
Caroline Rashbrook  
Office Manager

